

# ASPIRE CLAIMS

We're here to help you.

Personal Legal Care

## About Aspire Claims

Aspire Claims are a customer service focused Accident Management Company offering a bespoke, complete and flexible nationwide service for people involved in Non-Fault accidents.

Here at Aspire Claims, we understand that getting back on your feet following a personal injury can be difficult. Often you have suffered not just physically, but financially too. This is why we have been working and helping many people claim the no win no fee compensation you need.

At Aspire Claims we make accident claims simple. In most cases we put you in touch with one of our local specialist solicitors who will hold your hand every step of the way and explain the no win no fee process to you. And the best bit? There are no hidden costs. If you win, you should keep 100% compensation; in most cases you won't pay a penny.

## Work Related / Trip or Fall Accidents

Tripping on uneven paving or road surfaces and slipping on unclean floors are some of the most common accidents. Although many injuries from slipping or tripping are minor, some can be serious and have long-term effects.

Accidents of this type can happen anywhere at any time, including in a public place, out shopping, in a restaurant, while in a pub or other leisure facility, school, college or even a hospital.

It may be tripping on broken paving stone in the street, or slipping on oil spilt on the floor of your local garage. Aspire Claims will help you if your personal injury was caused by poor maintenance or a breach of health and safety regulations. Photograph the area in which your accident happened where at all possible, this would most certainly assist your claim.

Aspire Claims uses specialist Legal Services to assess any injury claim with a view to obtaining the appropriate compensation, without cost.

## Your Right to Compensation

The law sets out many rules to protect you from accidents at work and will compensate you if you get injured while working. You are entitled to compensation if you can prove that the accident was someone else's fault.

This could be your employer, a fellow employee or another company based at your place of work. Your employer is not allowed to treat you unfairly or dismiss you for making an accident claim (Fact). They are also required by law to have insurance against employee accidents, known as Employers Liability Insurance every company, know matter how large or small has to carry this kind of Insurance, (Fact). This means that their insurance company will pay your compensation, not your employer.

Causes of accidents at work:

- Dangerous working practices
- Unsuitable or damaged equipment
- An unsafe system of work
- Contact with dangerous materials
- Poor health and safety

## Frequently Asked Questions

### Q: What Does No Win No Fee Actually Mean?

Apart from family or criminal matters, many types of claim are suitable for a Conditional Fee Agreement, commonly known as 'no win, no fee'.

In a 'no win, no fee' claim agreement your solicitor will only be paid if the claim is successful. He or she will also be entitled to an extra fee (known as a success fee). Both the basic fee and this extra fee are normally paid in whole or part by the losing party. There are other incurred costs (such as court fees or the fee for a medical report). These are normally known as disbursements. Again, the losing party should pay all or part of these costs. If you win your case you should receive all of your compensation free of any deductions, as your solicitor's costs should be paid by the other side. There are very few exceptions to this.

### Q: How Do I Know if I am Eligible to Make a Claim?

You will be eligible if you have suffered an injury - physical or psychological - which was caused by someone who should have been taking reasonable care for your safety but failed to do so - for example your employer, a fellow workmate or negligent driver.

Making a claim couldn't be easier, after an accident simply visit our website or call:

**0845 345 5133**

**[www.aspireclaims.com](http://www.aspireclaims.com)**

Our website will guide you through three simple steps to start your claim. Once you have submitted your claim you will be contacted by one of our claims advisers, normally within 2 hours of receipt of your claim information.

Aspire Claims Management Limited regulated by the Ministry of Justice in respect of regulated claims management activities.

Aspire Claims Management Limited Registered in England & Wales No 06644829.  
Registered office 29 Regent Road Stoke on-Trent ST1 3BT.

## Personal Legal Care Certificate

Membership Certificate No: BAUK/ASP/PL000XXXX  
Name of Certificate Holder: xxxxx  
Effective Date: DD/MM/YYYY (For a period of 12 months)

We hereby certify that:-

*(This certificate entitles the certificate holder named above to legal assistance subject to terms & conditions and acceptance of the claim provided the accident, slip, trip or fall took place within the United Kingdom during the last 3 years and the claim presents good prospects of all costs being met by the negligent party.)*

If you have been involved in an Accident, Slip, Trip or Fall that wasn't your fault, this membership certificate will provide you with professional help and a support service together with legal assistance in making a claim against the negligent party. Legal Assistance & medical examination is provided where you have been injured in the following circumstances:

- Accidents in the Work Place
- Accidents in Public Places
- Slip, Trip or Fall (e.g pavements, roads, car parks,shops, pubs etc.)
- As a Pedestrian hit by a Motor Vehicle or Cycle
- As an Injured Passenger in a Motor Vehicle
- Sports Injury
- Medical Negligence
- Assistance in the recovery of any out of pocket expenses

**Act quickly after an Accident, Slip, Trip or Fall  
make one call for immediate help !**

**0333 321 4301**

(Calls to this number are included within inclusive call minute bundles from UK landlines & mobile phones)

..... (Signatory)

Signed on behalf of Aspire Claims Management Limited.

Aspire Claims Management Ltd. and/or its representatives will appoint a solicitor, firm of solicitors, barrister or an other suitably qualified person to act on your behalf. Once your claim has been accepted it will follow the guidelines under a "Conditional Fee Agreement". Your appointed solicitor may also take out on your behalf, an "After the event" Insurance policy to help protect them against costs incurred. Unless you have deliberately miss guided Aspire Claims, your appointed solicitor and/or its representatives with the information you have provided, in most cases you will not be responsible for any costs. Aspire Claims Management Ltd. reserves the right to decline to accept a claim if it presents unreasonable prospects of success.